77. (Amended) A monitoring method executed on a business office device, the method comprising:

storing status information of the business office device in at least one memory within the business office device; and

transmitting, using a protocol at an application layer, an e-mail containing a first portion of the status information to a remotely located monitoring device.

101. (Amended) A computer program product, comprising:

a computer storage medium and a computer program code mechanism embedded in the computer storage medium for monitoring a business office device, the computer program code mechanism comprising:

a first computer code configured to store status information of the business office device in at least one memory; and

a second computer code configured to transmit, to a remotely located monitoring device and using a protocol at an application layer, an e-mail containing a first portion of the status information.

REMARKS

Favorable reconsideration of this application, in view of the present amendment and in light of the following discussion, is respectfully requested.

Claims 52-124 are presently active. Claims 52, 76, 77 and 101 have been amended herewith. The changes are supported by the originally filed specification including at least (1) Figure 3 and its description on page 11 et seq. and (2) the Stallings reference incorporated herein by reference in the paragraph crossing pages 9 and 10. Accordingly, no new matter has been added.